

As part of our new updated security policy we are asking all of our users to change their password to a more secure version. This should only take you a few moments to do following the simple instructions below.

Once you have read over the instructions on the screen, just click on the 'Send me instructions' button.





You will then receive notification that we have sent you an email with a link to create your new password.

| Vector Testing Learning Reporting CPD Monitoring Training Happy Clients Learning competence, enhancing knowledge Check Password Policy Login Username nu55 Password Save login Save login Delete Cookle Forgotten password? Forgotten password? | 윤 Home 음 About I Con | | | | | Contact | act 🤤 Request Preview / Apply | | |
|--|---|---------|----------|-----------|-----|------------|--|---------------|--|
| Check Password Policy Login Username nu55 Password ●●●● Save login Cogin Delete Cookie Forgotten password? | Competent Adviser * maintaining competence, enhancing knowledge | Testing | Learning | Reporting | CPD | Monitoring | Training | Happy Clients | |
| We have just sent you an email - if you do not receive it within the next few minutes, please check your spam folder or call our Help Desk on 0845 308 8323 | Check Password Policy | | | | | | Login Username nu55 Password | | |
| | We have just sent you an email - if you do not receive it within the next few minutes, please check your spam folder or call our Help Desk on 0845 308 8323 | | | | | | Save login 🗹 Login Delete Cookle Forgotten password? | | |

If this email does not arrive within a few minutes please check your spam folder. Any problems please call our Help Desk on 0845 308 8323

| From: To: Cc: Subject: | ca-no-reply Sent: Thu 19/03/2015 15 Chris Heard Competent adviser - password reset |
|---|---|
| Dear Nu | S1, |
| Here is the Please not You have Please cl (Don't wo Thanks for Competer | he link you need to reset your password. ote this link will be valid until 19/03/2015 18:11:40 . a 3 attempts to set up your password, after which, your account will be locked for a few minutes. ick here to set up your password. prry if your link has expired just click here to get a new email) or taking the time to do this - we really appreciate it. ent Adviser Team |

Once you have received your reset password email, simply click on 'Click here' to begin the process.

Don't forget to make sure you have your current password to hand as you will need it to get started. If you don't know your password, contact your Company Administrator or call our Help Desk.

| Competencies Testing Learning Reporting CPD Monitoring Training Happy Client Competencies Competencies Competencies Competencies Competencies Competencies Laging Competencies Competencies Competencies Competencies Competencies Competencies Constances Constances Constances < | Testing Learning Reporting CPD Monitoring Training Happy Client Reset your password Reset your password Colspan="2">Cannot contain your username or full name. Your password cannot contain your username or full name. Save login @ Colspan="2">Colspan="2" Prove password Colspan="2" Save login @ Colspan="2" Colspan="2" <td< th=""><th>Image: Note: Service Se</th><th>Con maintainin</th><th>petentAdviser ™ g competence, enhancing knowledge</th><th>How To Your Pass</th><th>Update sword</th></td<> | Image: Note: Service Se | Con maintainin | petentAdviser ™ g competence, enhancing knowledge | How To Your Pass | Update sword |
|--|---|---|--|---|--|--------------------------|
| Login esct your password ore you start - important things you need to know 'our password cannot contain your usemame or full name. 'our password must be at least 16 characters in length. 'our password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-Z) Base 10 digits (0-9) Non-alphanumeric characters (for example :15#%) Infaily - just before you type in your password - do a final check that it meets the above policy even more importantly, write it down to help you remember it for later (don't forget to store it safe place). en you are ready, enter your details, confirm you are not a robot (III) and click on the Reset sword button. | Reset your password before you start - important things you need to know before you start - important things you need to know before you start - important things you need to know before you start - important things you need to know before you start - important things you need to know before you password cannot contain your username or full name. before you password must be at least 15 characters in length. characters in length. before you password must contain characters (A-Z) english lowercase alphabet characters (a-Z) Base 10 digts (0-9) non-alphanumeric characters (for example :15#%) wind finally - just before you type in your password - 4 o a final check that it meets the above policy ind even more importantly, write it down to help you remember it for later (don't forget to store it a safe place). When you are ready, enter your details, confirm you are not a robot (III) and click on the Reset tassword button. Jsername: nu51 Durrent password: | Reset your password Before you start - important things you need to know Your password cannot contain your username or full name. Your password must be at least 16 characters in length. Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-Z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!S#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (III) and click on the Reset Dessword button. Username: nufi Youren password: | Compet | entAdviser Testing Learning | Reporting CPD Monitori | ng Training Happy Client |
| Sect your password Over you start - important things you need to know Your password cannot contain your usemame or full name. Your password must be at least 15 characters in length. Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-Z) Base 10 digits (0-9) Non-alphanumeric characters (for example ::15#%) Infinally - just before you type in your password - do a final check that it meets the above policy even more importantly, write it down to help you remember it for later (don't forget to store it safe place). en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset sword button. | Reset your password before you start - important things you need to know Your password cannot contain your usemame or full name. Your password must be at least 15 characters in length. Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (A-Z) Base 10 digits (0-9) Non-alphanumeric characters (for example :15#%) and finally - just before you type in your password - do a final check that it meets the above policy ind even more importantly, write it down to help you remember it for later (don't forget to store it a safe place). When you are ready, enter your details, confirm you are not a robot (III) and click on the Reset assword button. | Reset your password Before you start - important things you need to know Your password cannot contain your usemame or full name. Your password must be at least 16 characters in length. Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-Z) Base 10 digits (0-9) Non-alphanumeric characters (for example :15#%) Mon alphanumeric characters (for example :15#%) Men you are ready, enter your details, confirm you are not a robot (II) and click on the Reset password button. Username: nut1 Current password: New password: | | | | Login |
| ore you start - important things you need to know Save login Image: Sa | Before you start - important things you need to know Your password cannot contain your username or full name. Your password must be at least 15 characters in length. Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) Base 10 digits (0-9) Non-alphanumeric characters (for example ::\$#%) wind even more importanty, write it down to help you remember it for later (don't forget to store it a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset bassword button. Username: nu51 | Before you start - important things you need to know Your password cannot contain your usemame or full name. Your password must be at least 15 characters in length. Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-2) Base 10 digits (0-9) Non-alphanumeric characters (for example :1\$#%) And finalty - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: | Resetyourpa | issword | | Username nu51 |
| Your password cannot contain your username or full name. Your password must be at least 15 characters in length. Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-Z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) Infinally - just before you type in your password - do a final check that it meets the above policy even more importantly, write it down to help you remember it for later (don't forget to store it safe place). en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset sword button. | Your password cannot contain your username or full name. Your password must be at least 15 characters in length. Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :1\$#%) Non-alphanumeric characters (for example :1\$#%) Non-alphanumeric characters (for example :1\$#%) Non-alphanumeric characters (not belie you remember it for later (don't forget to store it a safe place). Yhen you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Yassword button. Jsername: nu51 Durrent password: | Your password cannot contain your username or full name. Your password must be at least 15 characters in length. Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: | Before you start - impo | tant things you need to know | | Password ····· |
| Forgotten password four password must be at least 15 characters in length. four password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-Z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) I finally - just before you type in your password - do a final check that it meets the above policy even more importantly, write it down to help you remember it for later (don't forget to store it safe place). en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset sword button. ername: nu51 | Proof password calified contain your username of rour name. Perpoten password Proof password must be at least 15 characters in length. Perpoten password Proof password must contain characters from at least three of the following four categories: Perpoten password Proof password must contain characters from at least three of the following four categories: Perpoten password Proof password must contain characters (A-Z) Perpoten password Perpoten password Perpoten password | Proof password califier contain your distinants of roll matter. Forgotten password Proof password must be at least 15 characters in length. Forgotten password Proof password must contain characters from at least three of the following four categories: Forgotten password English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!5#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: Non password: | Vour partword canp | toothin your usemane of full name | | Delete Cookie |
| <pre>vour password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) I finally - just before you type in your password - do a final check that it meets the above policy even more importantly, write it down to help you remember it for later (don't forget to store it safe place). en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset sword button. ername: nu51</pre> | Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :1\$#%) And finally - just before you type in your password - do a final check that it meets the above policy and finally - just before you type in your password - do a final check that it meets the above policy and finally - just before you type in your password - do a final check that it meets the above policy and finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset bassword button. Jsername: | Your password must contain characters from at least three of the following four categories: English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :1\$#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: | Vour password must | he at least 15 characters in length | | Forgotten password |
| English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) I finally - just before you type in your password - do a final check that it meets the above policy even more importantly, write it down to help you remember it for later (don't forget to store it safe place). en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset sword button. enname: nu51 | English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) And finally - just before you type in your password - do a final check that it meets the above policy ind even more importantly, write it down to help you remember it for later (don't forget to store it in a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset 'assword button. Jsername: nu51 | English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: | Your password must Your password must | contain characters from at least three of the foli | wing four categories: | |
| English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) I finally - just before you type in your password - do a final check that it meets the above policy even more importantly, write it down to help you remember it for later (don't forget to store it safe place). en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset sword button. enname: nu51 | English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset 'assword button. Jsername: nu51 Durrent password: | English uppercase alphabet characters (A-Z) English lowercase alphabet characters (a-Z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: New password: | | | and governments | |
| English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) finally - just before you type in your password - do a final check that it meets the above policy even more importantly, write it down to help you remember it for later (don't forget to store it safe place). en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset sword button. ername: nu51 | English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :1\$#%) And finally - just before you type in your password - do a final check that it meets the above policy ind even more importantly, write it down to help you remember it for later (don't forget to store it in a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Assword button. Jsername: nu51 | English lowercase alphabet characters (a-z) Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: | English uppercas | e alphabet characters (A-Z) | | |
| Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) finally - just before you type in your password - do a final check that it meets the above policy l even more importantly, write it down to help you remember it for later (don't forget to store it safe place). en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset isword button. enname: nu51 | Base 10 digits (0-9) Non-alphanumeric characters (for example :!\$#%) Non-alphanumeric characters (for example :!\$#%) Non finally - just before you type in your password - do a final check that it meets the above policy ind even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset 'assword button. Jsername: nu51 Durrent password | Base 10 digits (0-9) Non-alphanumeric characters (for example :1\$#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: | English lowercas | e alphabet characters (a-z) | | |
| Non-alphanumeric characters (for example :!\$#%) If finally - just before you type in your password - do a final check that it meets the above policy I even more importantly, write it down to help you remember it for later (don't forget to store it is safe place). If you are ready, enter your details, confirm you are not a robot (II) and click on the Reset is word button. It is nu51 | Non-alphanumeric characters (for example :!\$#%) And finally - just before you type in your password - do a final check that it meets the above policy ind even more importantly, write it down to help you remember it for later (don't forget to store it in a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Durrent password: | Non-alphanumeric characters (for example :1\$#%) And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: | Base 10 digits (| -9) | | |
| d finally - just before you type in your password - do a final check that it meets the above policy i even more importantly, write it down to help you remember it for later (don't forget to store it i safe place). en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset isword button. ername: nu51 | And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it in a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset 'assword button. Username: nu51 | And finally - just before you type in your password - do a final check that it meets the above policy and even more importantly, write it down to help you remember it for later (don't forget to store it n a safe place). When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: | Non-alphanumer | ic characters (for example :!\$#%) | | |
| en you are ready, enter your details, confirm you are not a robot (II) and click on the Reset sword button. | When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Durrent password: | When you are ready, enter your details, confirm you are not a robot (II) and click on the Reset Password button. Username: nu51 Current password: New password: | And finally - just before and even more importa in a safe place). | you type in your password - do a final check that i ntly, write it down to help you remember it for late | t meets the above policy r (don't forget to store it | |
| ername: nu51 | Username: nu51 | Username: nu51 Current password: | When you are ready, e Password button. | nter your details, confirm you are not a robot (II) an | nd click on the Reset | |
| | Current password | Current password: | Username: | nu51 | | |
| rrent password | partern presentera. | New password: | | | | |
| | New password: | | Current password: | | | |
| w password: | | Retype new password: | Current password: New password: | | | |
| rrent password | | New password: | English lowercas Base 10 digits (Non-alphanumer And finally - just before and even more importa in a safe place). When you are ready, e Password button. Username: | e alphabet characters (a-z) -9) ic characters (for example :!\$#%) you type in your password - do a final check that i ntly, write it down to help you remember it for late nter your details, confirm you are not a robot (II) an nu51 | t meets the above policy r (don't forget to store it nd click on the Reset | |

Once you have read through the instructions, simply enter the details required and click on the Reset Password button.



Once you have successfully reset your password you will receive the following notification.

Now all you need to do is enter your username and password in the log in box and you are all set to go.

| Home ② About ☑ Contact Competent Adviser* maintaining competence, enhancing knowledge Testing Learning Reporting CPD Monitori | t Request Preview / Apply ing Training Happy Clients |
|--|--|
| Reset your password | Login Username cheznew Password •••••••••••••••••••••••••••••••••••• |
| Please make sure you write down your username and password in a safe place for future reference. Now all you need to do is enter your username and password in the login box (don't forget to tick 'save login') and you are all set to go. | Delete Cookie Forgotten password? |
| © 2015 Competent Adviser Ltd. All Rights Reserved. Registered in England and Wales No. 4691368. Privacy P | olicy • Site map • Developed by Forfront e-shot |